

2017-18 Business Plan

Business Plan Initiatives		Strategic KPI	Strategic Outcome
QualityFacilities Quality Assurance FrameworkA framework comprising of tools, resources, and guidelines for the quality management of recreation facilities.	•	Increase the percentage of facilities that are on the journey to meet industry standards and participant needs	Recreation is well managed and delivered across NZ
 Yardstick Facilities National Facilities Benchmarking PoolSafe Peer Review Service Awards Pool Software Quality Pools (Accommodation/education pools) Parks & Open Space Quality Assurance Framework A framework comprising of tools, resources, and guidelines for the quality management of parks & open space. Yardstick Parks Green Flag Parks Categories & Specs Guidelines Quality Play Magical Park 	•	Increase the percentage of parks & open space organisations that are on the journey to meet industry standards and participant needs	
Active Recreation Knowledge Hub – Quality Delivery A one-stop-shop that defines what 'good' looks like, and improves the performance of recreation places and spaces			
Develop Participant Focussed Active Recreation Workforce A programme to develop the workforce with critical skills to deliver quality participation opportunities	•	Increase the percentage of member uptake of development and connection activities – segmented by national/regional, by sector	A skilled, connected, and future focussed recreation workforce
 Accreditation AUSTSWIM Courses Policy Online Forum Quality Assurance Framework for Professional Development Young Horticulturist of the Year 	•	Increase members view of the effectiveness of NZRA's activities in achieving a skilled, connected, and future focussed recreation workforce	



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Lead Active Recreation Knowledge Hub – Participant Insights A one stop shop that utilises insights aimed at increasing participation of young people and low participation communities enabling active recreation providers to deliver relevant experiences Recreation Knowledge Hub – Participation of young people and low participation communities enabling active recreation providers to deliver relevant experiences Recreation Knowledge Hub – Participation of young people and low participation communities enabling active recreation providers to deliver relevant experiences Recreation Knowledge Hub – Participation of young people and low participation communities enabling active recreation providers to deliver relevant experiences Recreation Knowledge Hub – Participation of young people and low participation communities enabling active recreation providers to deliver relevant experiences Recreation Knowledge Hub – Participation of young people and low participation communities enabling active recreation providers to deliver relevant experiences Recreation Knowledge Hub – Participation of young people and low participation communities enabling active recreation providers to deliver relevant experiences Recreation Knowledge Hub – Participation of young people and low participation communities enabling active recreation providers to deliver relevant experiences Advocating for Recreation Recreation Knowledge Hub – Participation decision	Active Recreation Knowledge Hub – Participant Insights A one stop shop that utilises insights aimed at increasing participation of young	
Influencing policy and decision making for the benefit of the recreation industry. making	Advocating for Recreation Influencing policy and decision making for the benefit of the recreation industry.	



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Unifying Body for Outdoor Recreation Bringing the outdoor sector together to identify and respond to issues of common concern, and facilitate strategic discussions about the future of outdoor recreation in NZ	•	Increase and maintain the frequency of NZRA's inclusion in key political and sector decisions – segmented by sector	
 Outdoor Rec Advocacy Regional Clusters Workforce Development Good Practice Guide 	•	Increase members and key agencies view of NZRA's level of respect, representation, and credibility	
 Support Adventure Webinars 	•	Improve the outcome of key national policy and decision making processes targeted through NZRA's advocacy activities – by sector	
	•	Improve member perception of the effectiveness of resources/support accessed through NZRA in positively influencing regional/local outcomes for recreation	
Targeted Outdoor Participation Working closely with on the ground organisations to generate quality outdoor recreation experiences for low participant groups.			