

ACC PoolSafe Assessors – Biographies



Andrea Jackson or better known as AJ

I have been a manager within the recreation industry for over 10 years, working in local government and the private sector.

I started my career as a Lifeguard and quickly moved into management with experience in managing swimming pools, indoor sports facilities and fitness centres.

I'm currently the Manager of the Wellington Regional Aquatic Centre complex which includes a 50 meter heated indoor pool, diving pool, programmes pool, toddler's pool, spray water play area and hydrotherapy pool. I have been an active member of the NZRA and a Poolsafe assessor for a number of years.



Darryl Hamilton

I started in the leisure industry over 10 years ago in Scotland. Before moving to New Zealand I worked in hotels, then as a lifeguard and sports coordinator before become a Duty Manager. I first moved to New Zealand in 2003 where I started my journey with Manukau Leisure Services at Lloyd Elsmore Part Leisure Centre. For the past 3 years I have been the Centre Manager at Papatoetoe Centennial Pools.

I have become a Skills Active assessor for lifeguard, health and safety, and customer service. I have gained qualification in First line management Level 4 and NZIM Diploma in Front Line Management Level 5.



Gordon Smith

I am currently the Pool Operations Manager for YMCA of Auckland. I have worked in the aquatics industry for the past 12 years. Starting in my native Scotland as a part time lifeguard as a student. I have pursued a career in the aquatics industry moving to Australia in 2000. Working in North Queensland and then Sydney I studied Aquatics Management at Hunter Institute in New South Wales. I made my last move this time to New Zealand in 2003. I have worked for council and Management companies here and have been in my current position for four years.



Tracey Prince

I have been in the Aquatics Industry for over 10 years. I started in the industry as a lifeguard at Naenae Pool for two years and after travelling overseas moved back to Wanganui to work initially as a lifeguard at the Splash Centre. My role for the past three years at the Splash Centre is the Facility Manager. I have been a Skills Active Assessor for the past five years

and I am looking forward to visiting other facilities in my new role as a PoolSafe Assessor.



Matt Horne

After 17 years with the MOD and the Department of Corrections, I have spent 9 years in the Aquatics Industry working as a lifeguard and management. I am passionate about the Industry having worked at AC Baths, Napier Aquatic Centre and now Hamilton City Council as the Swimming Facilities Manager.



Stephen Keatley

I have been employed in the Aquatics Industry with the Hutt City Council since 1993. Currently I am the Recreation Facilities Manager - as part of this role I am responsible for six swimming pools. I also look after the Asset Management for these aquatic facilities.

Previously I was the Manager of Huia Pool for 7 years before this - I also held Assistant Manager, full and part time lifeguard positions.

I have been a Poolsafe assessor for NZRA for 3 years, a Skills Active assessor for 12 years and until 2010 was an internal ISO auditor for Hutt City Council.

I enjoy working in the aquatics industry and learning from other facilities and to continually improve the Aquatics industry through PoolSafe.



Matt Greenwood

I have 10 years experience in the Aquatics industry, ranging from my humble beginnings as a part time lifeguard to my current position as Operations Leader. Of those 10 years, 6 have been spent as a Skills Active assessor.

My current position is the Aquatic Facilities Operations Leader, for the Waimakariri District Council. This entails management of operation's staff, buildings, plant and equipment, water quality and the creation and implementation of systems and procedures across multiple facilities.

I am looking forward to the opportunity this provides me with to meet other pool professionals and share best practice, knowledge and systems.



Judy Tipping

I have 18 years experience in the Aquatics Industry ranging from administration to management roles. For the past six years I have been the Aquatic Manager for CLM. I have just joined the team at Auckland City Council as Contracts Relationship Manager. My role with CLM involved auditing facilities to ensure systems and policies were working and being followed correctly. I've been a PoolSafe Assessor for the past five years.